

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING OUR SERVICES. BY ACCESSING OR USING OUR SERVICES, YOU AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS. MY SERVICES SHOULD NOT BE CONFUSED WITH COUNSELLING AND MEDICAL ADVICE NOR DO WE OFFER DIAGNOSIS. DISCLAIMER: THE INFORMATION PROVIDED BY LOTUS CREATIVE COACHING IS INTENDED FOR GENERAL INFORMATIONAL PURPOSES ONLY. WHILE WE STRIVE TO PROVIDE ACCURATE AND UP-TO-DATE INFORMATION, WE MAKE NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, ABOUT THE COMPLETENESS, ACCURACY, RELIABILITY, SUITABILITY, OR AVAILABILITY OF THE INFORMATION CONTAINED ON OUR SITE. ANY RELIANCE YOU PLACE ON SUCH INFORMATION IS STRICTLY AT YOUR OWN RISK. WE WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGE ARISING FROM YOUR USE OF, OR RELIANCE ON, THE INFORMATION PROVIDED ON OUR SITE.

1. Acceptance of Terms

By accessing and using the services provided by Lotus Creative Coaching, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions. If you do not agree with any part of these terms, you must not use our services. Your continued use of our services signifies your acceptance of any changes to these Terms and Conditions. It is your responsibility to review these terms periodically for updates.

2. Services Provided

Lotus Creative Coaching offers a range of life coaching services designed to support personal growth, enhance well-being, and achieve individual goals. Our services include one-on-one coaching sessions, group workshops, and online resources tailored to meet the unique needs of each client. We strive to provide a supportive and empowering environment that fosters self-discovery and positive change. Please note that our services are intended for informational and educational purposes only and are not a substitute for professional medical, psychological, or financial advice.

3. User Responsibilities

As a user of Lotus Creative Coaching services, you agree to engage with our offerings in a respectful and constructive manner. You are responsible for providing accurate and complete information during the coaching process and for actively participating in sessions and activities. You must not use our services for any unlawful or prohibited activities, including but not limited to harassment, fraud, or infringement of intellectual property rights. You agree to comply with all applicable laws and regulations while using our services. Failure to adhere to these responsibilities may result in the termination of your access to our services.

4. Payment Terms

All services provided by Lotus Creative Coaching are subject to fees as outlined on our website or agreed upon during the initial consultation. Payments must be made in full prior to the commencement of any coaching sessions or programs. We accept various payment methods, including credit/debit cards and online payment platforms. In the event of a cancellation, refunds will be issued in accordance with our refund policy, which is available on our website. Clients are responsible for ensuring that their payment information is accurate and up-to-date. Failure to make timely payments may result in the suspension or termination of services.

5. Refund Terms

At Lotus Creative Coaching, we strive to ensure client satisfaction with our services. If you are not satisfied with a coaching session or program, you may request a refund in accordance with our refund policy. Refund requests must be submitted in writing within 14 days of the service date. Refunds will be processed based on the unused portion of the services, and any applicable fees may be deducted. Please note that certain services, such as digital products or completed coaching sessions, may be non-refundable. For more detailed information, please refer to our full refund policy available on our website.

6. Privacy and Confidentiality

At Lotus Creative Coaching, we are committed to protecting your privacy and maintaining the confidentiality of your personal information. All information shared during coaching sessions is kept strictly confidential and will not be disclosed to third parties without your explicit consent, except as required by law. We adhere to robust data protection practices to ensure the security of your information. This includes secure storage of data, encryption of sensitive information, and regular reviews of our privacy practices. We collect and use your personal information solely for the purpose of providing our coaching services and improving your experience. This may include your contact details, session notes, and any other information you choose to share with us. We will never sell, rent, or trade your personal information to third parties. For more details on how we handle your personal data, please refer to our Privacy Policy available on our website. Your trust is important to us, and we strive to create a safe and secure environment for your personal growth. If you have any concerns about your privacy or the confidentiality of your information, please do not hesitate to contact us.

7. Termination

Lotus Creative Coaching reserves the right to terminate or suspend your access to our services at any time, with or without notice, for conduct that we believe violates these Terms and Conditions or is otherwise harmful to our interests or the interests of other users. You may also terminate your use of our services at any time by providing written notice to us. Upon termination, all rights and obligations under these Terms and Conditions will cease, except for any provisions that by their nature should survive termination, including but not limited to intellectual property rights, disclaimers, and limitations of liability. Any fees paid prior to termination are non-refundable, except as provided in our refund policy.

8. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of the United Kingdom. By using our services, you agree that any disputes arising out of or in connection with these Terms and Conditions will be subject to the exclusive jurisdiction of the courts of the United Kingdom. If any provision of these Terms and Conditions is found to be invalid or unenforceable by a court of competent jurisdiction, the remaining provisions will remain in full force and effect.

9. Changes to Terms

Lotus Creative Coaching reserves the right to modify or update these Terms and Conditions at any time. Any changes will be effective immediately upon posting the updated Terms and Conditions on our website. It is your responsibility to review these Terms periodically to stay informed of any updates. Your continued use of our services after any changes signifies your acceptance of the revised Terms and Conditions. If you do not agree with the updated Terms, you must stop using our services.

12. Contact Information

If you have any questions, concerns, or inquiries regarding these Terms and Conditions or our services, please feel free to contact us. You can reach Lotus Creative Coaching via email at LouiseWithers@lotuscreativecoaching.co.uk, or by phone at +44 7368 933803. We are committed to providing prompt and helpful responses to all your queries. For more information, please visit our website at www.lotuscreativecoaching.co.uk.