
Terms and Conditions for Lotus Creative Coaching

Effective Date: 10th June 2025

These Terms and Conditions govern your use of services provided by Lotus Creative Coaching (www.lotuscreativecoaching.co.uk). By engaging with our services, you agree to be bound by these terms. We have the right to update these terms and conditions at any moment and it is your responsibility to check for updates on our website.

1. Services Provided

Lotus Creative Coaching offers personal and professional coaching services, including one-to-one sessions, group workshops, and digital resources. The scope of each service will be outlined in your booking confirmation or coaching agreement.

2. Booking and Payment

- All sessions must be booked in advance via our website or by direct contact.
 - Payment is required at the time of booking unless otherwise agreed.
 - Coaching packages must be used within the timeframe specified at purchase.
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3. Cancellations and Refunds

- You may cancel or reschedule a session with at least 24 hours' notice.
 - Cancellations made with less than 24 hours' notice are non-refundable.
 - Refunds for packages or events are subject to our [\[Refund Policy\]](#).
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4. Client Responsibilities

- You agree to participate actively and honestly in coaching sessions.
 - Coaching is not a substitute for therapy or medical advice.
 - You are responsible for your own decisions and actions resulting from coaching.
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5. Confidentiality

All information shared during coaching sessions is treated as confidential, except where disclosure is required by law or where there is a risk of harm.

6. Intellectual Property

All materials provided by Lotus Creative Coaching are the intellectual property of the business and may not be copied, shared, or reproduced without written permission.

7. Limitation of Liability

While we aim to provide high-quality coaching, we do not guarantee specific outcomes. Lotus Creative Coaching is not liable for any direct or indirect loss arising from the use of our services.

8. Termination

We reserve the right to terminate services if a client breaches these terms or behaves inappropriately. In such cases, no refund will be issued.

9. Governing Law

These terms are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the English courts.
